| Workgroup | Action Item  | Assigned<br>To  | <b>Due Date</b> | Date<br>Closed | Summary of Resolution   |
|-----------|--|---|-----------------|----------------|---|
| Training  | Obtain listing of federal training materials   | Pat Pianko  | 8/10/00         | 8/10/00        | Items distributed to Workgroup  |
| Training  | Obtain listing of CDAA and CFSC training materials   | Mary<br>Leibham   | 8/10/00         | 8/10/00        | Materials presented to group  |
| Training  | Survey training materials available at Judicial Council  | Michael<br>Wright   | 8/10/00         | 8/10/00        | Materials presented to group  |
| Training  | Obtain listing of state training materials   | Doris Keller  | 8/10/00         | 8/10/00        | Materials distributed to group  |
| Training  | Obtain copy of 1410 survey results by county   | Ann Love  | 8/10/00         | 8/10/00        | Materials distributed to group  |
| Training  | Create phone survey instrument to poll small counties  | Sharon Quinn  | 8/10/00         | 8/10/00        | Materials distributed to group  |
| Training  | Obtain listing of FTB training resources or materials  | Pete dosh   | 8/10/00         | 8/10/00        | Materials presented to group  |
| Training  | Coordinate listing of large county resources   | James<br>Martinez(Pete<br>Dosh; Michael<br>Wright; Mary<br>Leibham) | Open            |                |   |
| Training  | Obtain listing of ACES training materials  | Nora O'Brien  | 8/10/00         | 8/10/00        | Overview provided; materials are proprietary and are not available for distribution |
| Training  | Determine cost effectiveness of different types of training  | Ann Love  | Open            |                |   |
| Training  | Action Item for Client Access Group:<br>Examine community resources that are<br>available to clients | Julie Hopkins:<br>Pass to Client<br>Access Group                    | 7/26/00         | 8/4/00         | Identified as a cross workgroup issue in Client Access meeting minutes              |
| Training  | Obtain info on CDAA certification training   | Doris Keller  | 8/10/00         |                |   |
| Training  | Obtain info on UC-Davis extension courses  | Doris Keller  | 8/10/00         | 8/10/00        | Materials distributed to group  |
| Training  | Create matrices for each priority group;<br>e-mail to workgroup                                      | Julie Hopkins   | 7/28/00         | 7/28/00        | Matrices completed and e-mailed   |
| Training  | Create blow-up of matrices   | Pat Pianko  | 8/10/00         | 8/10/00        | Material brought to 8/10 meeting  |
| Training  | Determine definition of each training  | All   | 8/10/00         | 8/10/00        | Completed during workgroup session  |

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|          | need on matrix  |   |                              |         |   |
|----------|---|---|------------------------------|---------|---|
| Training | Add discussion item to Session 3: How often should training be provided?  | Doris Keller;<br>Debra<br>Paddack                     | 8/24/00                      | 8/24/00 |   |
| Training | Action Item for Client Access Group:<br>Review availability of/develop PSAs<br>and Outreach Materials re county<br>transitions                | JulieHopkins:<br>Pass to Client<br>Access Group       | 7/26/00                      | 8/4/00  | Identified as cross workgroup issue in Client Access meeting minutes              |
| Training | Review matrices in preparation for Session Two  | All   | 8/10/00                      | 8/10/00 |   |
| Training | Review 1410 info for a sampling of counties; report findings  | Ann Love;<br>Doris Keller                             | 8/10/00                      | 8/10/00 |   |
| Training | Contact Cheryl Brown for CLE Info<br>Manual   | Doris Keller  | 8/10/00<br>8/24/00<br>9/7/00 |         | Reassigned to Doris; due date extended to 8/24/00. In progress – extend to 9/7/00 |
| Training | Obtain agendas of MCLE courses and instructor roster  | Michael<br>Wright                                     | 8/10/00                      | 8/10/00 |   |
| Training | Develop matrix of counties: facilities, resources, training materials   | Sharon Quinn(w/ input from others and survey results) | Open                         |         | Preliminary report provided; will continue with updates                           |
| Training | Review Workgroup Binder   | All   | 8/24/00                      | 8/24/00 |   |
| Training | Survey constituency for ideas:  Organization of training program Conducting training program Method and frequency of training Training topics | All   | 8/24/00                      | 8/24/00 | Information provided in workgroup sessions  |
| Training | Identify cross-cutting issues from other workgroups, for inclusion in workgroup minutes   | Mary<br>Leibham;<br>James<br>Martinez                 | Ongoing                      |         |   |
| Training | Identify system requirements for inclusion in workgroup minutes   | Pete Dosh   | Ongoing                      |         |   |
| Training | Send link on hotels to Julie  | Pete Dosh   | ASAP                         | 8/4/00  | Link e-mailed to workgroup  |
| Training | Draft recommendation on future full   | DorisKeller   | 8/24/00                      | 8/24/00 | Survey given to group; to be finalized in   |

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|          | survey and needs assessment   |                                |         |         | 9/7/00 session                |
|----------|---|--------------------------------|---------|---------|-------------------------------|
| Training | Provide brief description of training   | Mary                           | 8/24/00 | 8/24/00 |                               |
|          | classes   | Leibham                        |         |         |                               |
| Training | Provide brief description of training   | Michael                        | 8/24/00 | 8/24/00 |                               |
|          | classes   | Wright                         |         |         |                               |
| Training | Bring CD ROM from NCSEA   | Pete Dosh                      | 8/24/00 |         |                               |
| Training | Obtain information on other states' training programs   | Ann Love                       | Ongoing | 8/24/00 | Preliminary findings reported |
| Training | Advise Doris of interest in being co-<br>chair  | All County<br>Reps             | 9/6/00  | 9/7/00  |                               |
| Training | Review draft of 8/24 meeting minutes; come to 9/7 session with comments   | All                            | 9/7/00  | 9/7/00  |                               |
| Training | Review CFSC Training Plan   | All                            | 9/7/00  | 9/7/00  |                               |
| Training | Report on Management Practices cross-<br>cutting issue  | Nora O'Brien                   | 9/7/00  | Deleted | Tabled discussion             |
| Training | Get information on additional meeting date out to group; schedule additional meeting  | Doris Keller;<br>Julie Hopkins | ASAP    | 8/18/00 | Meeting scheduled for 9/15/00 |
| Training | Poll counties on union issues for FSO certification of current/veteran employees  | All                            | 9/7/00  | Deleted | Tabled discussion             |
| Training | E-mail outline of Child Support Officer<br>Trainee training program to workgroup  | Pam Korman                     | 9/6/00  | 9/6/00  |                               |
| Training | Review CS Officer outline (from Pam)<br>to determine what courses should be in<br>which certification levels                  | All                            | 9/7/00  | 9/7/00  |                               |
| Training | Review MD Curriculum Plan to determine what courses each certification level should contain                                   | All                            | 9/7/00  | 9/7/00  |                               |
| Training | Send soft copy of style guide to group  | Julie Hopkins                  | ASAP    | 9/7/00  | Distributed at meeting        |
| Training | Review all prior session meeting minutes: to identify recommendations and issues that should be included in our final product | All                            | 9/18/00 | 9/18/00 |                               |
| Training | Determine deliverable format  | All                            | 9/18/00 | 9/18/00 |                               |
| Training | Get information on  | Michael                        | 9/7/00  |         |                               |

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| teleconferencing/satellite costs       | Wright  |  |  |  |
|--|---|--|--|--|
| Determine certification                | All   | 9/7/00   | 9/7/00   |  |
| process/requirements for county        |   |  |  |  |
|  |   |  |  |  |
|  | All   | 9/6/00   | 9/6/00   |  |
|  |   |  |  |  |
|  | Doris Keller  | 9/7/00   | 9/7/00   |  |
|  |   |  |  |  |
|  | All   | 9/7/00   | 9/7/00   |  |
|  |   |  |  |  |
|  | 3.4   | 0/10/00  |  |  |
| 1 7 1                                  |   | 9/18/00  |  |  |
|  |   | 0/12/00  | 0/12/00  |  |
| group members                          | Doris Keller  | 9/12/00  | 9/12/00  |  |
|  | All   | 9/11/00  | 9/11/00  |  |
| - J                                    |   |  |  |  |
| Make writing assignments               |   | 9/12/00  | 9/12/00  |  |
|  | _ `   |  |  |  |
|  |   |  |  |  |
|  |   | 9/15/00  | 9/18/00  |  |
| recommendations portion of workgroup   |   |  |  |  |
|  |   |  |  |  |
| mail                                   |   |  |  |  |
|  |   |  |  |  |
| Duanana duaft of atom dand an austin a |   | 0/15/00  | 0/19/00  |  |
|  |   | 9/13/00  | 9/18/00  |  |
|  |   |  |  |  |
|  |   |  |  |  |
|  |   | 9/15/00  | 9/18/00  |  |
|  |   | 7/13/00  | 7/10/00  |  |
|  |   |  |  |  |
| memoris via e man                      |   |  |  |  |
|  |   |  |  |  |
|  | White   |  |  |  |
|  | Determine certification process/requirements for county training programs Review full survey and e-mail comments to Doris Keller Incorporate changes to full survey; bring revised draft to 9/7/00 meeting Review Tab 5, Section V of Workgroup Binder; to determine training unit structure Identify comprehensive list of certified instructors Prepare short report and share with | Determine certification process/requirements for county training programs  Review full survey and e-mail comments to Doris Keller  Incorporate changes to full survey; bring revised draft to 9/7/00 meeting  Review Tab 5, Section V of Workgroup Binder; to determine training unit structure  Identify comprehensive list of certified instructors  Prepare short report and share with group members  Comment on short report and identify areas in which you wish to write  Make writing assignments  Doris Keller Sharon Quinn  Reschedule 9/15/00 meeting  Prepare draft of policy recommendations portion of workgroup report; share w/ group members via e-mail  Prepare draft of standard operating procedures portion of workgroup report; share w/ group members via e-mail  Prepare draft of best practices portion of workgroup report; share w/ group members via e-mail  Prepare draft of best practices portion of workgroup report; share w/ group members via e-mail  Prepare draft of best practices portion of workgroup report; share w/ group members via e-mail  Prepare draft of best practices portion of workgroup report; share w/ group members via e-mail  Prepare draft of best practices portion of workgroup report; share w/ group members via e-mail  Prepare draft of best practices portion of workgroup report; share w/ group members via e-mail  Prepare draft of best practices portion of workgroup report; share w/ group Sha | Determine certification process/requirements for county training programs  Review full survey and e-mail comments to Doris Keller  Incorporate changes to full survey; bring revised draft to 9/7/00 meeting  Review Tab 5, Section V of Workgroup Binder; to determine training unit structure  Identify comprehensive list of certified instructors  Prepare short report and share with group members  Comment on short report and identify areas in which you wish to write  Make writing assignments  Prepare draft of policy recommendations portion of workgroup report; 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| Training | Brainstorm "Next Steps" portion of workgroup report  | All                           | 9/21/00 |  |
|----------|--|-------------------------------|---------|--|
| Training | Prepare draft "Process" portion of<br>workgroup report; share w/ group<br>members via e-mail   | Sharon Quinn;<br>Doris Keller | 9/21/00 |  |
| Training | Incorporate draft portions of report into one document and e-mail to group members for comment | Doris Keller                  | 9/20/00 |  |
| Training | Provide comment on draft report  | All                           | 9/25/00 |  |
| Training | Incorporate comments and finalize draft; submit to facilitators with copy to group             | Doris Keller                  | 9/26/00 |  |
|          |  |                               |         |  |
|          |  |                               |         |  |
|          |  |                               |         |  |